St Gonsalo Garcia college of Arts and Commerce
Student Satisfactory Survey 2022-23

Total Respondents – 490
Female – 58.8% (288) and Male – 41.2% (202)

==Teaching-Learning Evaluation==

Sl No	Question	%	4	%	3	%	2	%	1	%	0
			85% to 100%		70 to 84%		55 to 69%		30 to 54%		Below 30%
1	Was the syllabus covered by all the teachers? (0 the least and 4 the maximum)	42.9	210	38.8	190	14.5	71	2.4	12	1.4	7
			Thoroughly		Satisfactorily		Poorly		Indifferently		Won't teach at all
2	Were your teachers well prepared for the lectures?	39.9	166	56.1	275	7.1	35	2	10	0.8	4
			Strongly agree		Agree		Neutral		Disagree		Strongly Disagree
3	Are you satisfied with the teaching?	24.1	118	52.2	256	20	98	2.9	14	0.8	4
			Fully		Reasonably		Partially		Slightly		Unable to
4	Were the teachers able to deliver the syllabus effectively?	43.7	214	40	196	12.2	60	3.7	18	0.4	2

Sl No	Question	%	4	%	3	%	2	%	1	%	0
			Always effective		Sometimes effective		Just satisfactorily		Generally ineffective		Very poor communication
5	Was the WhatsApp Group created for your class effective?	67.1	328	23.3	114	6.3	31	1.4	7	1.8	9
			Every Time		Usually		Occasionally/ Sometimes		Rarely		Never
6	Did the college provide proper help to the students as and when required?	46.3	227	36.9	181	10.6	52	5.3	26	0.8	4
			Excellent		Very Good		Good		Fair		Poor
7	How do you rate the google class room?	40.6	199	31.6	155	21.8	107	4.1	20	1.8	9
			Strongly agree		Agree		Neutral		Disagree		Strongly Disagree
8	Was the information put in the google class by teachers is satisfactory?	37.6	184	47.1	231	13.9	68	0.6	3	0.8	4

Sl No	Question	%	4	%	3	%	2	%	1	%	0
			Strongly agree		Agree		Neutral		Disagree		Strongly Disagree
9	Was the online content used during the lectures effective?	26.9	132	50.2	246	17.6	86	4.1	20	1.2	6
			To a great extent		Moderate		Some what		Very little		Not at all
10	Where the mentors available for your needs	45.9	225	36.3	178	11	54	5.1	25	1.6	8
			Excellent		Very Good		Good		Fair		Poor
11	Rate the quality of Teaching-Learning process in your college.	32.9	161	39.8	195	21.6	106	4.1	20	1.6	8

Sl No	Question	%	4 Excellent	%	3 Very Good	%	2 Good	%	1 Satisfactory	%	0 Poor
12	How do you rate your college office?	28.2	138	29.2	143	27.1	133	10	49	5.5	27
			Excellent		Very Good		Good		Satisfactory		Poor
13	How do you rate your college Library	36.1	177	37.6	185	19.6	96	3.9	19	2.7	13
			Excellent		Very Good		Good		Satisfactory		Poor
14	How are the library services provided	34.3	168	30.8	151	25.9	127	6.7	33	2.2	11
			Adequate		Inadequate		Needs to be changed		-		-
15	What is your opinion about library timing (time 7.00AM to 4 PM)	89.2	437	6.7	33	4.1	20	-	-	-	-
			supportive		helpful		indifferent		rude		Not bothered
16	How does the Office -staff deal with you	23.9	117	58.6	287	12.4	61	3.3	16	1.8	9

Sl No	Question	%	4 supportive	%	3 helpful	%	2 indifferent	%	1 rude	%	0 Not bothered
17	How do you rate the behavior of the office staff	29	142	51.6	253	13.7	67	3.3	16	2.4	12

			Prompt		Slow		Ignore		Need Improvement		-
18	Your opinion about response of the office towards your needs	48.6	238	39	191	2.9	14	9.6	47		
			supportive		helpful		indifferent		rude		Not bothered
19	How does the Support Staff (Peons) deal with you	38	186	48.8	239	7.8	38	4.5	22	1	5
			Every day		3 days a week		2 days a week		Once a week		Never
20	How frequently you visit the library	16.3	80	21.6	106	16.7	82	36.7	180	8.6	42
			No		Yes		Not Informed		Informed but not used		Not needed
21	Do you know about the N List . Delnet (e resources. e books.e journals) facility of the library?	42.7	209	32.2	158	12.4	61	10.6	52	2	10
			Always available		Available		Sometimes available		Unavailable		Never available

22	Does the library have sufficient books for your need	34.1	167		48.8	239		15.5	76		1	5		0.6	3

SI No	Question	%	4	%	3	%	2	%	1	%	0
			Always available		Available		Sometimes available		Unavailable		Never available
23	Is the library staff willing to help you	36.7	180	48.4	237	13.1	64	1.6	8	0.2	1
			More than enough		Sufficient		Not Sufficient		The provided computers are rarely available for students		Need more computer
24	Are computers provided in the library sufficient for students use	12	59	52.2	256	15.5	76	10.2	50	10	49
			Yes		No		Sometimes		Never		-
25	Do you participate in co-curricular activities like sports, cultural, NCC,NSS, DLLE etc..	40	196	33.1	162	23.5	115	3.5	17		
			Lack of time		No proper information		Pressure of studies		Unsuitable timing		a) No permission from parents – b) Missing lectures

#	Question	%	n	Lack of time		No proper information		Pressure of studies		Unsuitable timing		a) No permission from parents – b) Missing regular lectures	
26	If you don't Participate why?	32.9	161	14.5	71	13.9	68	13.5	66			a)5.3 b)20	a)26 b)98
27	What problem/s did you experience while participating in co-curricular activities	30.4	149	16.9	83	14.7	72	13.3	65			a)5.3 b)19.4	a)26 b)95

Teaching, Learning and Evaluation

1. 42.9% of students rated 85% to 100% completion of syllabus, 38.8% of students rated 70% to 84%, 14.5% of students rated 55 to 69% whereas only 1.4% of students rated below 30%.

2. 39.9% rated that teachers were thoroughly prepared for lecture, 56.1% graded satisfactorily and 7.1% responded poorly prepared.

3. 24.1% strongly agree that they were satisfied with the teaching, 52.2% agree, whereas 20% were neutral.

4. 43.7% of students believed teachers were able to deliver syllabus effectively, 40% reasonably, 12.2% partially, 3.7% felt slightly and 0.4% felt they were unable.

5. 67.1% felt that WhatsApp group created for the class were always effective, 23.3% felt it was sometimes effective, 6.3% considered satisfactory whereas 1.4% responded that it was generally ineffective and 1.8% very poor communication.

6. 46.3% of students responded that college provided timely help, 36.9% responded college did it usually whereas 10.6% felt occasionally, 5.3% rarely and 0.8% responded never.

7. Google classroom created were rated excellent by 40.6% of students, 31.6% considered it very good, 21.8% responded with good whereas 4.1% and 1.8% felt it was fair and poor respectively.

8. Information in Google classroom was satisfactory- This was felt strongly by 37.6%, 47.1% agree, 13.9% were neutral, 0.6% and 0.8% disagree and strongly disagree respectively.

9. 26.9% students strongly agree that the online content used during the lectures were effective, 50.2% students agree, 17.6% were neutral whereas 4.1% and 1.2% disagree and strongly disagree to this.

10. 45.9% of students considered that mentors were available for their needs to a great extent, 36.3% responded with moderate, 11% somewhat, whereas 5.1% and 1.6% students responded with very little and not at all respectively.

11. The overall quality of teaching and learning was viewed as excellent by 32.9% of students, very good by 39.8%, good by 21.6%, fair by 4.1% and poor by 1.6%.

Facilities

12. 28.2% of students rated the college office excellent, 29.2% very good, 27.1% good whereas 10% and 5.5% rated satisfactory and poor respectively.

13. College library was rated excellent by 36.1% of students, very good by 37.8%, 19.6% good, 3.9% satisfactory and 2.7% rated poor.

14. Library services were considered excellent by 34.3%, very good by 30.8, 25.9% considered it good, 6.7% satisfactory and others felt it poor.

15. 89.2% felt library timing adequate, 6.7% considered it inadequate and 4.1% required change.

16. 23.9% of students commented that office staff was supportive, 58.6 % students felt they were helpful, 12.4% indifferent, 3.3% considered the staff to be rude and 1.8% not bothered.

17. The behaviour of office staff was supportive for 29% of students, helpful for 51.6% of students, indifferent for 13.7% of students, rude for 3.3% of students and not bothered for 2.4% of students.

18. Response of office staff towards the needs of the students were considered prompt by 48.6% of students, slow by 39%, 2.9% feel they were ignored and 9.6% considered that it needs improvement.

19. 38% of students rated peons as supportive, 48.8% helpful, 7.8% indifferent, 4.5% rude and 1% not bothered.

20. 16.3% of students visit library every day, 21.6% 3 days a week, 16.7% 2 days a week, 36.7% once a week whereas 8.6% never visit the library.

21. 42.7% students were aware of N-List and Delnet, 32.2% were not aware, 12.4% responded that they were not informed, 10.6% said that they were informed but not used and 2% not needed it.

22. 34.1% of students feel that library had sufficient books which were always available, 48.8% considered it available, 15.5% sometimes available, 1% rated that books were unavailable and 0.6% rated with never available.

23. 36.7% of students considered that library staff was always available to help, 48.4% students feel they were available, 13.1% sometimes available and 1.6% unavailable.

24. 12% rated that computers were more than enough and were sufficient for students' use, 52.2% rated with sufficient, 15.5% rated with not sufficient, 10.2% feel computers were rarely available and 10% feel library needs more computers.

25. 40% students participated in co-curricular activities, 33.1% students did not, 23.5% sometimes participate and 3.5% never participated.
26. 32.9% students do not participate because of lack of time, 14.5% had no proper information, 13.9% had pressure of studies, 13.5% feel timings were unsuitable whereas 5.3% had no permission from parents and 20% skipped the regular lectures.
27. Out of the students who participated 30.4% faced problem of lack of time, 16.9% no proper information, 14.7% had pressure of studies, 13.3% feel the timings were unsuitable, 5.3% no permission of parents and 19.4% had to miss regular lectures

Suggestions

Teaching Learning and Evaluation

1. Although teachers were prepared for their lectures and a maximum number of students were satisfied with the teaching, further areas of improvement must be identified to complete the syllabus effectively.

2. 83% of students considered college helpful in time of need, but college should further improve their efforts to reach needy students and provide them with timely help.

3. Online content on Google classrooms can be further improved as only 77.1% of students were happy and satisfied with it. Around 17.6 students were neutral which highlights a good scope for improvement.

4. 94.3% of students were happy with the overall teaching and learning process. This quality of giving the best to students must be continued and the focus should be on bettering the process.

Facilities

1. 84.5% of students were happy with the college office but further concentration on improving the interactions with students is essential.

2. Though most students were happy with the library timings and its working, 17.1% of students experienced a shortage of some books sometimes. Therefore, the number of books can be increased.

3. 32.2% of students were not aware of N-List and Delnet. This makes it essential for the college to create more awareness among the students.

4. 40% of students actively participated in extra-curricular activities. More students should be encouraged to take part in these activities. They must be convinced about the advantages of such platforms for the overall development of personality.