

Student Satisfaction Survey - 2020-21

Total Respondents - 638

61.9% (395) Female and 38.1% (243) Men

Sl No	Question	%	4	%	3	%	2	%	1	%	0
			Thoroughly		Satisfactorily		Poorly		Indifferently		Won't teach
1	Was the syllabus covered by all the teachers? (0 the least and 4 the maximum)	47.3	302	35.1	224	13.5	86	3.9	25		Nil
		%	Strongly agree	%	Agree	%	Neutral	%	Disagree	%	Strongly disagree
2	Were your teachers well prepared for the lectures?	41.8	267	52.4	334	4.7	30	0.6	4	0.5	3
		%	Strongly agree	%	Agree	%	Neutral	%	Disagree	%	Strongly disagree
3	Are you satisfied with the online pattern of teaching?	21	134	47.6	304	21.8	139	6.6	42	3	19
		%	Fully	%	Reasonably	%	Partially	%	Slightly	%	Unable to say
4	Were your teachers well prepared for the lectures?	62.1	396	31.3	200	4.7	30	1.4	9	0.5	3
		%	Always effective	%	Sometimes effective	%	Just satisfactorily	%	Generally ineffective	%	Very poor communication
5	Were the teachers able	52.4	334	34.3	219	10.5	67	2.7	17		

	to deliver the syllabus effectively?										
		%	Always effective	%	Sometimes effective	%	Just satisfactorily	%	Generally ineffective	%	Very poor communication
6	Was the WhatsApp group created for your class effective?	72.4	460	21.9	133	5	32	0.9	6	0.6	4
		%	Always effective	%	Sometimes effective	%	Just satisfactorily	%	Generally ineffective	%	Very poor communication
7	Rate your teachers teaching	36.7	234	41.5	265	19.7	126	1.4	9	0.6	4
		%	Strongly agree	%	Agree	%	Neutral	%	Disagree	%	Strongly disagree
8	Did the college provide proper help to the students as and when required?	61.8	394	26.5	169	7.7	49	3.3	21	0.8	5
		%	Strongly agree	%	Agree	%	Neutral	%	Disagree	%	Strongly disagree
9	Did the institution provide multiple opportunities through extra curricular activities like sports, cultural, NCC,	30.1	192	45.5	290	16.9	108	5.5	35	2	30

	NSS?										
		%	Excellent	%	Very good	%	Good	%	Fair	%	Poor
10	How do you rate the google class room?	43.4	275	35	222	18.3	116	2.5	16	0.8	5
		%	Strongly agree	%	Agree	%	Neutral	%	Disagree	%	Strongly disagree
11	Was the information put in the google class by teachers is satisfactory?	36.4	232	52.4	334	9.7	62	1.3	8	0.3	2
		%	Strongly agree	%	Agree	%	Neutral	%	Disagree	%	Strongly disagree
13	Where the mentors available for your needs	42.3	270	40.9	261	10.8	69	4.5	29	1.4	9
		%	Excellent	%	Very good	%	Good	%	Fair	%	Poor
14	Rate the quality of Teaching-Learning process in your college.	38.6	246	42	268	16.9	108	1.6	10	0.9	6

Suggestions -

Teaching Faculty

- ✓ Need to supervise or train faculty to use the PO, PSO, CO
- ✓ Every Faculty must introduce PO and PSO to Students before a course is started in the class
- ✓ After Completing each COs students to be informed and online tests to be conducted to evaluate whether students attained the course objective
- ✓ The purpose of the test is to evaluate whether students attained the Course objective – Formative assessment –

- i. The test to be conducted through google forms or testmoz
- ii. The result to be analysed
- iii. The list of students who have answered wrongly can be taken from the system and corrective answers can be send to them with explanation by notes or videos explaining the same.
- iv. This will be treated as the remedial coaching

This way all subjects can have remedial coaching

HODs

- ✓ HODs must check whether all teachers have prepared their repective teaching plan
- ✓ The remark column of the teaching plan of each module or Cos must mention the formative assessment done by them and the corrective action taken like remedial coaching provided through notes, videos, lectures etc.,
- ✓ Even teachers can dedicate one lecture for analysing the answers and giving corrective suggestions (explain the concept) for the wrong answers.
- ✓ Lecture notes or PPTs or videos of each lecture need to be systematically recorded by the concerned teacher

Suggestions:

1. 93% of the population were satisfied with the teachers preparation for lectures
2. Teachers need to analyse whether they go for lectures with adequate preparations.
3. Proper content development will enable students to be better satisfied
4. Occasional feed back informal or formal to be taken from the students to fill the gap
5. 87% satisfied with the effectiveness of the teachers in curriculum delivery
6. Proper use of Cos and formative tests will help the teachers to effectively deliver the syllabus

Suggestions - WhatsApp group -

1. The mentor teacher of the class should take steps to see that the whatsapp group is properly used to communicate with the students and their queries,
2. The important updates and news also to be communicated to the students through google class room also
3. Also take effort to bring every student into the google class room

Suggestions:

Teachers Teaching

- 78% of the respondents rate the teachers either as Excellent or or very good
- 19.7% rate as good
- Formal feedback can be taken by the teachers to identify the issue the students face in their teaching

- At least one such feedback to be collected by teachers and the decision regarding improvements to be recorded and include the same as part of their teaching plan remark

Suggestions:

Needy help to students

- 88% felt that the college provide needy help to the students in their required time

Installing a software programme in the office (a token system) where by students will be guided to the right person and their waiting time can be reduced

Suggestions:

Extra curricular Opportunities -

- 75% only agree to the opportunities they get from the college
- The College Prospectus must clearly mention the details of each activities and the method of selection to each of these
- A study to be conducted to know how many students enrolled in the college make use of the extra curricular activities provided by the college and find a solution for making the programme usable to all the students.

Suggestions –

Google Classroom-

- 78% were only satisfied with the google classroom
- The mentors should hand over the list of students not attending the google class room to the attendance committee.
- Attendance committee can find out the reasons from such students on their issues relating to the google class room and submit a report to the Principal for remedial measures
- Steps to be taken so that all the enrolled students to be part of the google class room or any other learning platform adopted by the college

Suggestions:

- 88% of the respondents find the google class room information found it useful
- The suggestions provided in the last question will help to resolve the issue here

Suggestions:

- Faculty must take effort to upload the notes and PPT before their lecture itself. It will help the teachers to use the same more effectively during their lectures and students to come prepared for the same.

Suggestions:

Mentoring

- 82% get the support of their mentors in their need

- A google sheet showing the time and details of issues delt by the mentors to be maintained
- When mentors get a call or a message from a student collect the name, class roll number and at the end of the day the mentor should record the details of their interaction in the excel sheet

Suggestions:

Teaching Learning Process

- A movement from 3 to 4 is required similarly from 2 to 4 is also to be worked out
- Yearly Internal Academic Audit will help to improve the performance by the teachers
